



The Walled Garden, Colney Hall, Watton Road, Norwich NR4 7TY

REWILD WOODLAND ADVENTURE HOLIDAY CAMP TERMS & CONDITIONS:

Parents should ensure they have read the following Terms and Conditions carefully. Please also read our Policies & Procedures available on our website. Booking a place at the Adventure Camp indicates acceptance of all these conditions.

Ages of children:

Our holiday camps currently accept children aged from 5 years to 9 years (at the date of the start of their camp week).

Costs & Deposits:

Each day of Rewild Woodland Adventure Camp is £54 (full week cost is discounted to £250). 10% discount for subsequent full weeks booked in same holiday. 10% sibling discount when booked on same full week (applied to second child only). In order to secure a place a completed Booking Form AND the full fee per child must be received. Our bank details are on the Booking Form. Please email to rewild@norwich.tcgnursery.co.uk. Once you have received a confirmation email your place is secure. The full fee is due no later than 1 month before the first day your child is attending.

Minimum Attendance:

The minimum attendance is three days. There is no restriction on the number of weeks a child can attend.

Hours:

Drop-off is between 8.30 and 9am. This is at our Caravan Forest School Base Camp adjacent to our main car park (follow the signs)

Collection is between 5pm and 5.30pm (late collection will incur a fee of £7.50 for each 15mins). From the same location.

Cancellation:

Cancellations received more than 2 months before the start of the week concerned will receive a full refund.

Cancellations received between 2 and 1 months before the start of the week will receive the full amount paid less £50 cancellation fee

Cancellations received less than 1 month prior to the start of the week will be subject to a 50% cancellation fee.

Sickness and any absences, due to any reason, are non-refundable.

In the event of extreme weather conditions (extensive snow/ice) or Force Majeure, for whatever reason, for the safety of all children, families and the staff we may make the decision to not open/close early and/or remain closed until it is safe to reopen. There are no refunds for these, but alternative dates will be offered subject to availability.

Phones & electronic devices:

Children are not permitted to bring mobile phones or electronic devices of any kind. The Children's Garden accepts no responsibility for loss or damage to any personal items.

Food:

Parents/carers must provide children with a healthy and substantial packed lunch, snacks and drinks appropriate for the season and for carrying in the woods. This must be nut-free entirely, including milk drinks which contain traces of nuts. This also includes NO sesame products at all.

Accidents:

Our staff have the appropriate paediatric first aid training and the vast majority of accidents are minor and require no intervention beyond the immediate staff member. Parents/carers will be asked to sign the accident book if a child has an accident while at Adventure Camp. In the event of a more serious accident we reserve the right to take any child to the doctor or hospital. Parental contact will be sought but will not delay the necessary action for the best interest of the child.

Sun Cream:

Sun cream must be provided by parents. The Children's Garden is unable to provide these due to possible skin allergies.

Clothing:

Rewild is an outdoor Woodland Adventure Camp. Good clothing, appropriate to the season, is essential for the enjoyment and wellbeing of your children.

Recommended Kit List:

Summer:

Sun protection hat

Suncream

Cool, long waterproof trousers

Cool, long trousers (better than shorts for stingers, insects etc)

Cool, long-sleeved top (better than t-shirt)

Cool comfortable socks

Cool, sturdy closed shoes eg NOT Crocs etc

Lightweight waterproof jacket

Spare Clothes

Winter:

100% waterproof fleece-lined jacket

Thermal vest, top, warm fleece

Thermal leggings/tights

2 pairs of thick & warm socks

Waterproof thermal mitts with some sort of liner glove

Thermal fleece-lined hat

Waterproof boots or wellies with wellie socks

Spare clothes

General queries:

if you have any questions then please direct them to our Reception Team on **rewild@norwich.tcgnursery.co.uk** or call 01603 813011.